

Dear Parents,

We're pleased to share a very exciting technology update that will greatly benefit our families! Fayetteville Christian School will begin using an **combined** version of the FACTS Tuition Management and FACTS SIS systems. **FACTS SIS will replace PowerSchool.**

Beginning June 18, 2024, you will access both your **FACTS Tuition** account **AND** your **FACTS SIS** (student grades and assignments) via a single **FACTS Family Portal**.

You can watch an **introductory video about the portal** by clicking [HERE](#). If needed, the **password** to view the video is **Portal**.

When you next need to access your FACTS Tuition account and/or your student's information, please use the following instructions to setup your FACTS Family Portal.

### **FACTS Family Portal Login Instructions**

- You may have received this email for each of your children, but you only need to set up your account once.
- Go to the FACTS website: <https://factsmgt.com>
- Click the **Family Login** button at the top of the page
- Click **Create New Account**.
- Enter our **District Code**, which is **FAY-NC**.
- Enter an **email address that received this email**.
- You will then receive an email from FACTS SIS Customer Support containing a link that will allow you to create your username and password. For security purposes the link will remain active for only six hours.
- Click on the link sent from customer support. A **Change/Create Password** screen will open. You may use the default username provided, or create a new username. Then type in your desired password into the Password field and Confirm field.
- Click on the **Save Username and/or Password** button.
- Create a shortcut on your computer with your username and password, then Close the window.
- Log into **FACTS Family Portal** as instructed above.

When you first log into the FACTS Family Portal, there may be limited features available, as we are still working with the FACTS team to import data from Powerschool, and complete building the portal.

We appreciate your patience as we work to get all available features online for our families.

Thank you for allowing Fayetteville Christian School to partner with you in the education of your children! We depend on your continued support in our efforts to provide the highest quality of education for your children.