

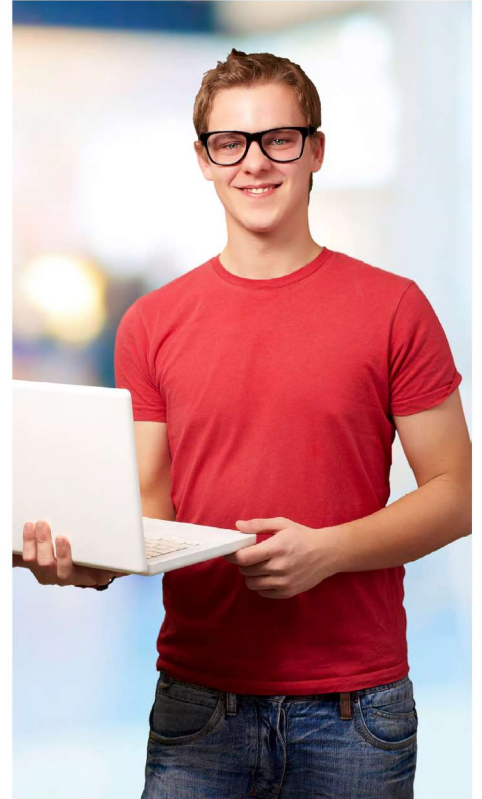
Parental Prep  
for Online Learning

**Parents &  
Guardians**

# Parents/Guardians

## Start-up Sequence of Events prior to Monday Start Date

Upon creation of your child's account, you can expect to receive an email with your parent/guardian login credentials and a link to login. Check your junk mail folder if you do not see it in your inbox.



- Expect an enrollment notice email on Thurs/Fri.
- Expect a welcome email from online instructor on weekend before your child's start date.
- Students can login on Monday.
- Students start by reviewing the orientation.
- Students and parents will schedule a welcome call with their online instructor.

## Helpful Hints

**Make the most** of your welcome call (and regular calls) with your child's online instructor.

**Encourage your child** to push through the learning curve—it will get easier!

Students, parents, and school monitors will receive the same weekly updates on grades and progress.

**Encourage your child** to beat their target due dates whenever possible.

**Questions or Concerns:** Contact the school (if applicable) and/or online instructor.

## In Support of Your Child in Their Online Course

Expect a learning curve during the first few weeks. Online learning may be new to them (and you). They will get into 'the zone' as they continue to work in their online course. Transitioning to online education is a challenging new adventure. Encourage your child to engage and learn by creating a schedule that works for them, working consistently in their course, and reaching out to their online instructor as needed.

Your child's online instructor supports them along the way by:

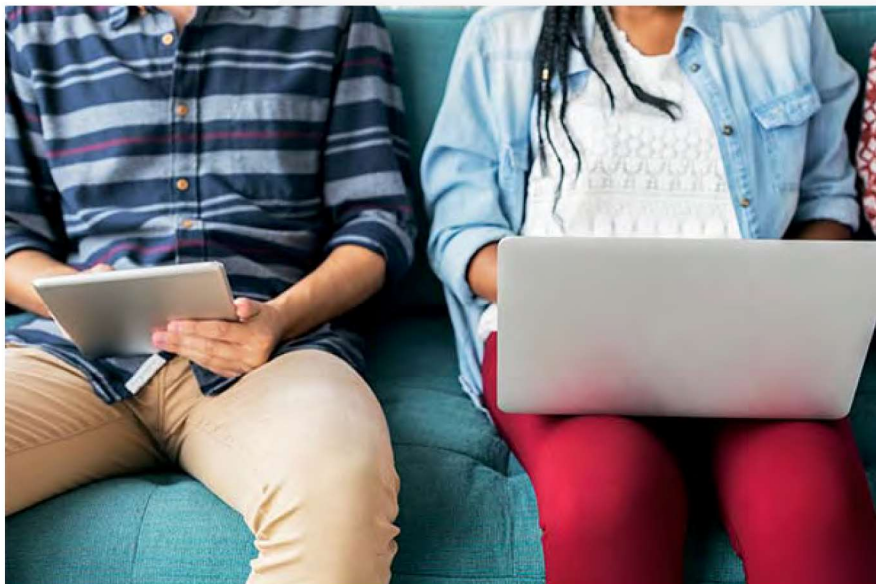
- Answering questions related to the subject or course
- Grading their work
- Encouraging them towards successful completion

### Tips

Your child's online instructor will respond to their questions within 24 hours and grade their work within 48 hours of submission (not counting weekends).

Encourage your child to communicate without delay if they have questions or encounter an issue. This will help avoid frustration and delays.

Help teach time management strategies to your child. They will have target due dates for assignments. They can plan to work ahead without penalty. They also have a two-week grace period to turn work in late without penalty. Help them plan around holidays and breaks.



Help with accountability by taking appropriate action as you review weekly grade and progress updates or login to check grades.

Be an advocate. Contact your child's school and/or online instructor as needed.